

By: Graham Gibbens, Cabinet Member for Adult Social Care and Public Health  
Andrew Ireland, Corporate Director, Families and Social Care

To: Adult Social Care and Public Health Policy Overview and Scrutiny Committee – 30 March 2012

Subject: **DEMENTIA SELECT COMMITTEE REPORT  
RECOMMENDATIONS - IMPLEMENTATION PLAN**

Classification: Unrestricted

---

Summary: This paper sets out the work programme put in place to take forward recommendations of the Dementia Select Committee Report. The purpose of this paper is to report on the implementation plan arising from the recommendations of the Dementia Report.

---

## Introduction

1. (1) The Dementia Select Committee report “Dementia - A New Stage in Life” published in September 2011 and presented to Kent County Council Cabinet on 5 December 2011 is welcomed by the Families and Social Care (FSC) Directorate. The Dementia Committee Report sets out 17 recommendations and FSC is committed to implementing these recommendations in partnership with Customer & Communities, Public Health, Business Strategy & Support, Health colleagues and providers of dementia care and support across Kent.

(2) The purpose of this paper is to present the implementation plan that sets out how the FSC Directorate and key partners intend to deliver on each of the 17 recommendations of the Dementia Committee Report. The key themes of the report’s 17 recommendations are:

- Improving and streamlining support for people with dementia and their carers within their communities.
- Improving the rates of (early) diagnosis in Kent.
- Extending the reach of the Admiral Nursing service.
- Raising public awareness and understanding of dementia, including minimising the risk of developing vascular and other dementias.
- Ensuring that children and young people know about dementia and encouraging intergenerational support.
- Acknowledging and supporting the vital role of family carers.
- More consistent and appropriate domiciliary and respite care.
- Raising awareness about the Lasting Powers of Attorney (and possibly providing a service).
- Ensuring people have the information they need about dementia and dementia services.
- Improving the level of dementia awareness and training for enablement workers and ensuring through contractual arrangement that homecare provider organisations can meet the needs of memory impaired clients.

- Integrated working on dementia and pooling of budgets between health and social care.
- Identifying current resources for dementia and modelling future spending.
- Raising GPs' awareness of dementia.
- Improving support for people with younger onset dementia.
- Ensuring people with dementia and family carers are central to service development.

(3) The recommendations of the Dementia Select Committee Report reflect the strategic aspirations of the Kent and Medway Dementia Integrated Plan. This plan is still in development and is bringing together the three joint commissioning plans of the former Kent and Medway PCTs, Kent County Council and Medway Council. There is a Dementia Integrated Plan (QIPP) Board which is chaired by Ann Tidmarsh Director of Older People and Physical Disability Services Families and Social Care.

(4) There is also a long established Kent & Medway Dementia Collaborative which brings together commissioners, providers and academics, with the purpose of informing and overseeing the commissioning decisions of statutory authorities in relation to people with dementia and their carers. The Dementia Collaborative is also chaired by Anne Tidmarsh.

(5) The Dementia Select Committee Report has been shared with both The Kent and Medway Dementia Integrated Plan Board and the Kent & Medway Dementia Collaborative. Once agreed the Implementation Plan will also inform the work of both groups, who will ensure the recommendations of the plan are embedded in their own work programmes.

## **Implementation Plan**

2. (1) An Implementation Plan for each of the recommendations is attached to this report<sup>1</sup> as Appendix 1. As well as planned activity it also shows the key areas where progress has been made in the first three months.

## **Recommendations**

3. (1) Members of the Policy Overview and Scrutiny Committee are asked to NOTE and COMMENT on the contents of this report.

### *Background documents:*

Dementia - A New Stage in Life, September 2011

Living well with dementia: A National Dementia Strategy – Feb 2009

The Operating Framework for the NHS in England 2011/12

Contact/Lead Officer:

Emma Hanson, Commissioning Manager, KCC & NHS K & M

[emma.hanson@kent.gov.uk](mailto:emma.hanson@kent.gov.uk)

07595088589

---

<sup>1</sup> See Appendix 1 Implementation Plan

**DEMENTIA SELECT COMMITTEE RECOMMENDATIONS IMPLEMENTATION PLAN - JANUARY 2012****THEME: DEMENTIA IN KENT**

	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R1</b>	That a business case is developed in Kent for shared care prescribing arrangements or dementia medication and that GPs are encouraged to be more proactive in reviewing all people diagnosed with dementia, regardless of whether dementia medication is indicated. (p50)	<b>Sue Gratton</b> Deputy Associate Director, Integrated Commissioning NHS Kent and Medway	It is the intention of the NHS to commission a Primary Care Dementia Pathway which ensures that dementia is viewed and treated alongside other long term conditions. Crucial to the success of this pathway will be ensuring that primary care clinicians are supported to develop skills in the identification, assessment management of dementia including the management and review of medications.	<b>April 2013</b>
<b>R2</b>	That in disposing of KCC buildings, the options for Community Asset Transfer are proactively explored to maximise the opportunity for voluntary sector dementia respite and day services. (p54)	<b>Emma Hanson</b> Commissioning Manager Families and Social Care Kent County Council and NHS Kent and Medway	Develop an options appraisal/business case where appropriate regarding specific properties that balance the social value of community asset transfer for schemes against the capital strategy. Options appraisal to be presented to Older People's Project Executive	<b>Aug 2012</b>
<b>R3</b>	That KCC seeks to work with Dementia UK and relevant health organisations including GP practices in Kent to explore ways of widening access to the Admiral Nursing Service in Kent so that more people with dementia and their carers have access to a named, specialist contact. (p57)	<b>Sue Gratton</b> Deputy Associate Director, Integrated Commissioning NHS Kent and Medway	The role and function of the Admiral Nurses is being reviewed within the development of the Primary Care Dementia Pathway, see recommendation 1  There is a countywide Admiral Nurse Steering Group overseeing practice developments, including a pilot in the Maidstone locality where Admiral Nurses are linked to GP surgeries.	<b>April 2013</b>

<b>THEME: SUPPORTING EARLY DIAGNOSIS BY RAISING AWARENESS AND REDUCING STIGMA</b>				
	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R4</b>	<p>That, to improve the rates of early diagnosis of dementia in Kent, KCC:</p> <p>Works with colleagues in Public Health, the Voluntary Sector, community and faith groups to raise awareness (and dispel appropriate dementia screening tool in the NHS Health Checks programme in Kent (and adherence to relevant NICE guidance.</p>	<p><b>Sue Gratton</b> Deputy Associate Director, Integrated Commissioning NHS Kent and Medway</p>	<p>A key aim of The Kent and Medway Dementia Integrated Plan is to improve current diagnosis rates. NHS commissioners are working with The Kent &amp; Medway Partnership Trust (KMPT) to review the role and function of the current memory assessment services to ensure they are as efficient and effective as possible. Work is underway to develop a differentiated model of assessment with less complex assessments being completed in primary care as part of the Primary Care Dementia Pathway.</p>	<p><b>April 2013</b></p>
<b>R5</b>	<p>That to ensure young people have a good understanding of dementia, KCC:-</p> <ul style="list-style-type: none"> <li>▪ Ensures libraries in Kent have books which explain dementia to children of different ages and encourages schools to do so.</li> <li>▪ Seeks to fund a youth project to create a DVD, raising awareness about dementia and encouraging inter-generational support, which could be shown in Kent schools. (p82)</li> </ul>	<p><b>Emma Hanson</b> Commissioning Manager Families and Social Care Kent County Council and NHS Kent and Medway <b>Lydia Jackson</b> Project Officer Families and Social Care Kent County Council</p>	<p>These actions are included as part of the current Kent County Council Social Innovations Lab Kent (SILK) Dementia Co-Production project.</p> <p>Swale Young Carers Project is working with co-production project team at SILK to develop a DVD and booklet to explain dementia to children.</p> <p>Additional resources have been allocated to Kent Libraries to ensure a good stock of books is available, including reminiscence aids which can be loaned to providers</p>	<p><b>Nov 2012</b></p> <p><b>April 2012</b></p>

<b>THEME: SUPPORTING CARERS AND CARING RELATIONSHIPS</b>				
	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R6</b>	That KCC acknowledges and highlights the perspective of carers (and former carers) for people with dementia in a '9 steps for dementia carers' for inclusion in the next Kent Carers' Annual Report.	<b>Michael Thomas-Sam</b> Interim Strategic Business Adviser Families and Social Care Kent County Council	To consult with the Carers Advisory and Carers Reference Group on the "9 steps for dementia carers".  Depending on the consultation feedback the nine steps will then be reflected in the next Kent Carers Annual Report which is due to published in Summer 2012.	<b>April 2012</b>  <b>July 2012</b>
<b>R7</b>	That KCC encourages the commissioning of a variety of early intervention measures in order to reduce avoidable, inappropriate and expensive hospital admissions for people with dementia, to improve quality of life and outcomes for a greater number of people with dementia and carers and that commissioning should include:- Implementation of a pilot Shared Lives scheme for people with dementia, in co-operation with PSSRU Kent, which develops the current Adult Placement Scheme and explores whether the management of personal budgets by voluntary sector service providers could help to provide more person centred respite, for example, for people in rural areas using the Shared Lives Model.  Independent Dementia Advocacy Services for people with dementia in East Kent.	<b>Mark Lobban</b> Director of Strategic Commissioning Families and Social Care Kent County Council  <b>Jane Barnes</b> (Shared Lives Lead) Head of Adult Service Maidstone and Malling Families and Social Care Kent County Council  <b>Emma Hanson</b> Commissioning Manager Families and Social Care Kent County Council NHS Kent and Medway	An Adult Social Care Transformation Blueprint is currently being developed in partnership with stakeholders. The blueprint will be presented to Cabinet Members Meeting on April 16 <sup>th</sup> 2012. Central to the transformation programme is the development of more proactive services, including targeted prevention designed promote independence and reduce costly and unnecessary crisis situations.  A review of the Kent Adult Placement Scheme is underway, one of the aims of the review is to ensure that the scheme develops to meet the needs of people with dementia and their carers; a working group has been established to oversee this. Consideration currently is being given to developing a research project to look at Adult Placement Scheme/Shared Lives model for dementia. Kent has agreed in principle to be part of research project for a period of up to 2 years.  Review existing arrangements for the provision of Independent Dementia Advocacy, currently only available in West Kent. Create Business case and secure funding to ensure Independent Dementia Advocacy is consistently available across Kent.	<b>April 2012</b>          <b>April 2012</b>          <b>Sept 2012</b>

<b>THEME: SUPPORTING CARERS AND CARING RELATIONSHIPS</b>				
	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R8</b>	That KCC seeks to promote greater awareness of Lasting Powers of Attorney (LPA) and considers whether a service could be offered by KCC Legal Services in this regard and that KCC supports the work of the British Banking Association to improve training for staff on LPA in order to minimise stress experienced by carers for people with dementia in organising finances. (p97)	<b>Michael Thomas-Sam</b> Interim Strategic Business Adviser Families and Social Care Kent County Council	To liaise with KCC Legal Services and explore opportunities for raising awareness of Lasting Power of Attorney (LPA) with the public and professionals.  To consult with KCC Legal Services on the establishment of ongoing and refresher LPA training for KCC and Health staff and also potential service development of specialist legal services for people with dementia.	<b>April 2012</b>
<b>R9</b>	That KCC works with Kent Police and relevant health organisations to ensure there is proactive support for and appropriate responses to carers who may be experiencing domestic violence as a result of dementia-related aggression in a loved one. (p99)	<b>Michael Thomas-Sam</b> Interim Strategic Business Adviser Families and Social Care Kent County Council	Following discussion with the KCC Community Safety Manager, a meeting has been arranged with Kent Police on how this recommendation can be taken forward. This is also an agenda item for discussion at the Kent and Medway Domestic Abuse Strategy Group in May 2012 and will also inform the next KCC Select Committee on Domestic Abuse. Following on from this the intention is to look at ways of increasing awareness and training delivery of key staff and partner agencies.	<b>Sept 2012</b>
<b>R10</b>	That KCC extends the successful Telecare pilot work by evaluating how different types of assistive technology can support people with dementia to live safely and securely at home and in particular to assist with 'safer walking'. (p104)	<b>Hazel Price</b> Project Manager – Tele Technology Families and Social Care Kent County Council	FSC are currently in the process of procuring of range of new technologies to support the independence and positive risk management for people living with dementia. The impact and outcomes for using these new technologies will be evaluated. .	<b>Nov 2012</b>

<b>THEME: INFORMATION AND SIGNPOSTING</b>				
	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R11</b>	<p>That KCC ensures that people living with dementia and their carers have access to good quality, well maintained information on local services and support in Kent and in their local area and that:</p> <ul style="list-style-type: none"> <li>▪ Printable, district level information is made available through links on DementiaWeb.</li> <li>▪ KCC works with relevant health organisations and partners in the voluntary sector to ensure that this standard information 'set' is known to/made available through local authority offices, Gateways, Citizens Advice Bureaux, dementia and carer support organisations and in particular GP surgeries.</li> <li>▪ As well as signposting to local groups offering dementia support DementiaWeb provides information about Adult Education opportunities and details of the Health Referral Scheme (50% discount on courses), and Library services for people with dementia.</li> <li>▪ There is a consistent approach to the provision of information and signposting by KCC in response to enquiries regarding people with dementia who are self funded, ensuring that all enquirers are made aware of DementiaWeb and the local information guides. (p111)</li> </ul>	<p><b>Emma Hanson</b> Commissioning Manager Families and Social Care Kent County Council and NHS Kent and Medway</p> <p><b>Lydia Jackson</b> Project Officer Families and Social Care Kent County Council</p>	<p>The information requirements of people with dementia and their carers has been a key theme of the current KCC Dementia Co-Production Project. We are working with people with dementia and their families and carers to improve our advice, information and guidance strategy.</p> <p>We are review and evaluate DementiaWeb and the Kent 24 hr Dementia Helpline. Including how they are publicised to ensure maximum take-up. Ensure that fact sheets are available and downloadable from the site.</p> <p>Working with Kent Gateways and Kent Libraries to ensure they are able to signpost people to DementiaWeb and the 24hr Helpline. Develop bespoke training for both services to ensure they are dementia aware.</p> <p>Ensure that DementiaWeb contains links to Adult Education Classes and support offered by Kent Libraries.</p> <p>Contribute to development of Adult Social Care Commissioning Strategy (2013 – 2016) for Advocacy, Information, Advice and Guidance Services; too ensure the needs of people with dementia and their carers are fully met.</p>	<p><b>Aug 2012</b></p> <p><b>Aug 2012</b></p> <p><b>Aug 2012</b></p> <p><b>July 2012</b></p>

	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R12</b>	<p>That KCC and Health Commissioners should ensure that every Kent district or borough has at least one memory cafe as well as peer support for people with dementia.</p> <p>That KCC should promote the grass roots development of a network of memory cafes and peer support by engaging local groups such as Rotary, U3A, Older Person's forums, Carer Support Groups and Neighbourhood Watch; encouraging them to apply for funding through Members' Community Grants. (p115)</p>	<p><b>Emma Hanson</b> Commissioning Manager Families and Social Care Kent County Council and NHS Kent and Medway</p>	<p>KCC is currently in the process of awarding grants to ensure that there is a Peer Support Group and a Dementia Café in every local authority district throughout Kent.</p> <p>Once the grant agreements have been awarded a county best practice group will be established to help providers develop services and maximise impact.</p>	<p><b>April 2012</b></p>

<b>THEME: DEMENTIA CARE PATHWAY – FUTURE STRATEGY FOR KENT</b>				
	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R13</b>	That in establishing and developing the ‘core offer’ of services and support for people with dementia and their carers, KCC and NHS Dementia Service Commissioners build on existing links with the academic sector (particularly the Dementia Services Development Centre at Canterbury Christ Church University and PSSRU at the University of Kent) to maximise research opportunities and ensure that the development of the dementia care pathway in Kent is informed by evidence and best practice. (p120)	<p><b>Mark Lobban</b> Director of Strategic Commissioning Families and Social Care Kent County Council</p> <p><b>Emma Hanson</b> Commissioning Manager Families and Social Care Kent County Council and NHS Kent and Medway</p> <p><b>Sue Gratton</b> Deputy Associate Director, Integrated Commissioning NHS Kent and Medway</p>	<p>The development of consistent core offer including preventative and universal services will be key feature of commissioning strategy to support implementation of Kent and Medway Integrated Plan and the Kent County Council Adult Service Transformation Programme.</p> <p>We recognise that across Kent there is variation in services we are developing standard offer in consultation with people living with dementia and their carers as part of our Co-Production Project. Understanding what services are most valued by users and why and ensuring they are universally available and strategically aligned to promote independence well-being and choice and prevent wherever possible crisis situation occurring.</p>	<b>April 2013</b>

<b>THEME: DEMENTIA CARE PATHWAY – FUTURE STRATEGY FOR KENT</b>				
	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R14</b>	That, given the high proportion of undiagnosed dementia in Kent, '2nd level' training in dementia should be compulsory for all KCC assessment and enablement workers and basic dementia awareness training should be strongly encouraged for other KCC staff engaged in dementia support work and a requirement for an appropriate level of dementia training should be reflected in contractual arrangements with providers. (p121)	<p><b>Sharon Buckingham</b> Head of Adult Learning Resource Team Business Strategy and Support Kent County Council</p> <p><b>Emma Hanson</b> Commissioning Manager Families and Social Care Kent County Council and NHS Kent and Medway</p>	<p>A business case is being prepared to secure funds in order to deliver 2<sup>nd</sup> level or more advance skills in working with people with dementia and their carers for all adult service frontline workers.</p> <p>Dementia specific training and competency requirements will be a key feature of all new service specifications. Mark Lobban Director of Strategic Commissioning has issued guidance to all commissioning staff to ensure this happens.</p>	<p><b>May 2012</b></p> <p><b>On-going</b></p>
<b>R15</b>	<p>That KCC (through the Health and Wellbeing Board, where appropriate):</p> <ul style="list-style-type: none"> <li>▪ Encourages GP practices to invite voluntary sector dementia support organisations to protected learning sessions to raise awareness among clinical and non-clinical staff about dementia and the local support available for people with memory problems.</li> <li>▪ Focuses on maximising KCC's role in the training and development of the social care workforce to ensure the safety and quality of care for people living with dementia are given the highest priority.</li> <li>▪ Encourages the commissioning of joint education and training for health and social care professionals including General Practitioners, on dementia to support</li> </ul>	<p><b>Sue Gratton</b> Deputy Associate Director, Integrated Commissioning NHS Kent and Medway</p> <p><b>Sharon Buckingham</b> Head of Adult Learning Resource Team Business Strategy and Support Kent County Council</p>	<p>Dementia has been selected as an area for priority consideration by the Health and Well Being Board. Development of Dementia Service in Kent will be an agenda item as the March 2012 Board. The Dementia Select Committee Recommendations and Action Plan will be included in the papers presented to the board.</p> <p>KCC has invested in a significant programme of highly quality dementia specific training for all operational staff; and has continued to offer dementia training to the private and voluntary sector. Going forward consideration will be give to the benefits of developing a joint education and training strategy across Health and Social Care. To cover all elements recommended by select committee.</p>	<p><b>March 2012</b></p> <p><b>Sept 2012</b></p>

	<p>integrated working in the future.</p> <ul style="list-style-type: none"> <li>▪ Encourages greater awareness among hospital staff in Kent about when to engage with liaison nurses to minimise admissions, reduce lengths of stay, ensure dignified care and speed up discharges to appropriate locations for people with dementia in order to minimise distress and contribute to cost savings.</li> <li>▪ Encourages relevant health organisations, including GP practises and partners in the voluntary sector to identify opportunities for pooled health and social care funding of community based care co-ordinators (see recommendation2) and that personalised multi-agency care plans can be readily accessed by professionals providing care and support to people with dementia at home and during transitions of care.</li> <li>▪ Identifies as a matter of urgency the approximate current spend on dementia by all agencies and models the change in spend between providers as diagnosis rates improve. This will provide a benchmark for the development of services and a context for assessing the value both in cost and quality of provision of pooled budgets and preventative services (p128/9).</li> </ul>	<p><b>Anne Tidmarsh</b> Director of Older People's and Physical Disability Provision Families and Social Care Kent County Council</p> <p><b>Anne Tidmarsh</b> Director of Older People's and Physical Disability Provision Families and Social Care Kent County Council</p> <p><b>Sue Gratton</b> Deputy Associate Director, Integrated Commissioning NHS Kent and Medway</p>	<p>The reduction in inappropriate non elective or emergency care is a central aim of the Kent and Medway Dementia Integrated Plan. Opportunities for joint working and commissioning will be fully investigated through Transformation Programme and Health and Social Care Integration Programme (HASCIP). This will include developing flexible models of support that operate 24/7 and are focussed on crisis prevention, admission avoidance and discharge facilitation.</p> <p>Kent County Council does not categorise service users according to their medical conditions, therefore it is difficult to accurately calculate the cost of dementia care. A percentage estimate has been applied to all budget lines – which clearly shows that the majority of KCC spend on dementia is with the care home sector.</p> <p>Further work is needed to calculate the NHS spend on dementia, due to the low formal diagnosis rates and the lack of use of codes which would identify people with dementia using NHS services it is difficult to say with accuracy the actual current cost of services used by people with dementia in Kent. Though it is known that most NHS spend is on bed based inpatient care.</p> <p>KCC and the NHS is currently exploring the option of purchasing a whole systems modelling tool, or developing local shared information tool which will help to identify when funds are currently allocated, the priorities for service development and identify which service areas will have the most impact in managing the predicted increase in the number of people with dementia.</p>	<p><b>April 2013</b></p> <p><b>Nov 2012</b></p> <p><b>Nov 2012</b></p>
--	--	---	--	--

<b>THEME: DEMENTIA CARE PATHWAY – FUTURE STRATEGY FOR KENT</b>				
	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R16</b>	<p>That KCC considers whether a separate Kent &amp; Medway Strategy for Younger Onset Dementia is required to ensure that the needs of this group are met and that any future dementia strategy or plan:</p> <ul style="list-style-type: none"> <li>• takes account of the particular circumstances experienced by a younger age group and the development of appropriate services and support based on evidence and best practice.</li> <li>• includes an assessment of the likely impact of increased numbers of people with learning disabilities having dementia in the future.                             <ul style="list-style-type: none"> <li>▪ is proactive in mapping where support and services will be needed. (p130)</li> </ul> </li> </ul>	<p><b>Sue Gratton</b> Deputy Associate Director, Integrated Commissioning NHS Kent and Medway</p> <p><b>Anne Tidmarsh</b> Director of Older People's and Physical Disability Provision Families and Social Care Kent County Council</p> <p><b>Emma Hanson</b> Commissioning Manager Families and Social Care Kent County Council and NHS Kent and Medway</p>	<p>Dementia Integrated Plan Board to discuss the need for a Kent &amp; Medway Strategy for Younger Onset Dementia. To complete a needs analysis, including service mapping for younger adults with Dementia.</p> <p>Promote the use of personal budgets to meet the needs of younger adults with dementia.</p> <p>Encourage younger adults to attend dementia Peer Support groups and consider setting up younger onset group.</p> <p>Monitor impact of new assessment pathway to ensure the timely and effective assessment of people with a Learning Disability who go on to develop dementia symptoms. A multi disciplinary group has been set up to performance manage the new pathway. Two successful learning events have been held and there is a programme of training for KCC staff and providers.</p>	<p><b>March 2012</b></p> <p><b>Nov 2012</b></p> <p><b>On-going</b></p> <p><b>Aug 2012</b></p> <p><b>Nov 2012</b></p>

<b>THEME: DEMENTIA CARE PATHWAY – FUTURE STRATEGY FOR KENT</b>				
	<b>Recommendation Description</b>	<b>Lead Person &amp; Responsible Agency</b>	<b>Action</b>	<b>By when</b>
<b>R17</b>	That Hospital staff in Kent should be made aware of the need to engage with liaison nurses to minimise admissions, reduce lengths of stay, ensure dignified care and speed up discharge to appropriate locations for people with dementia in order to minimise distress and contribute to cost savings. (p124)	<b>Sue Gratton</b> Deputy Associate Director, Integrated Commissioning NHS Kent and Medway	<p>Liaison psychiatry services have a key role in helping to support acute hospital staff in the management of people with dementia. This service is already in place in East Kent and is being implemented in Medway and plans are being developed to implement this service in West Kent.</p> <p>Monitor new national CQUIN (Commissioning for Quality and Innovation) being introduced across all acute and community providers in Kent and Medway to screen all people over the age of 75 years for dementia with a view to increasing diagnosis rates.</p> <p>All Acute Hospital Trust in Kent now have Dementia Strategy Implementation Groups, which have developed action plans and are tasked with improving the experience of people living with Dementia whilst using acute services. Commissioners to monitor progress of plans and share best practice across Kent.</p>	<p><b>Nov 2012</b></p> <p><b>April 2013</b></p> <p><b>April 2013</b></p>